







• Once your child is registered in our system as a patient, you will receive an email that has a link to the portal welcome page for access via desktop and mobile devices.

come to the Patien	t Portal <no-reply@eclinicalmail.com></no-reply@eclinicalmail.com>
Dear john,	
Your Patient Portal ac	count is ready!
Login Crede	ntials
Login URL	https://health.healow.com/PAportal
User ID	
	Set up Portal Account

• You can also access the portal from the Pediatric Associates website by clicking the patient portal button on the screen's right-hand side.



• If you have your log in and password, you can utilize them to log in by clicking on "user credentials"

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	Login To Patient Portal Access your health record	\rightarrow	Login To Patient Portal User Credentials Using N	Iobile Phone
0	Join a Televisit Join a booked consultation	>	Luser Name	
\$	Pay your bill View and settle your statements	>	A Password	Trouble logging in?

• You can also log in by using your phone number, by selecting "using mobile phone". If you are a parent, you will input your information, this will allow you to access all the children linked to your account under the same credentials. If you are a patient that's 13 years or older, then you will input your own information.

	Login To Patient Porta	
Login To Patient Portal Access your health record	→ User Credentials ● Usin	ng Mobile Phone
Join a Televisit Join a booked consultation	> First Name	
\$ Pay your bill View and settle your statements	> Last Name	
	Submit	

• If you login as a parent, as soon as you sign in, you will see a list of the accounts that you have access to and you can Simply click on "Go to Account" to access.

Pediatric Assoc	iotes TEST	Home Switch Acc	e Father 🧅					
) (j) Dashboard	Hi Father, Congratulations!!! You have been granted access for your loved ones.							
My Account	GRANTED ACCESS							
	You have been granted access to below records							
	Juliet, Test Account Expires on 03/05/2041	Go To Account						
	Maria, Test Account Expires on 10/06/2038	Go To Account						

• Once you're inside the portal, the dashboard will appear on your homepage. From there, you'll find shortcuts to schedule appointments and view any pop-up notifications for pending messages, medications, lab results, and more.

Pediatric Associ	iates TEST	accessing Maria Test's account as a proxy	(1) Iome	Welcome Maria Switch Account(s)	mbie a Español 🕂 Practice Details 🗸 🕛 Sign O
Dashboard	Hi Maria, Welcome to the Pedilatric Associates Patien Manage your child's health information on For issues or concerns with Portal access pi California (West Region)?Portal west@pedi	t Portall line on your time! With the Patient Portal, you can se lease contact us by emailing your portal support tea latricassociates.com	nd messages, review test results, a m below.	nd more.	Looking for an Appointment View availabilities for doctors around you and book instantly
Mossagos + Modical Rocords	1 unroad MESSAGES Vi	O CURRENT MEDICATI	1 Now	LATEST RESULTS	
Appointments	Forms are ready Tu Please contact the office asop i_	e, Apr 01	ur med list	oglobin 02/27/20	25
Trackers		View Med List Reques	st Rofill		

• As a parent with multiple accounts under your credential, you can toggle between accounts by clicking on the "welcome" button on the top of the screen. It will open a drop down listing the accounts for you to choose from.



Common Tasks

To Schedule an Appointment

• Simply click the button located in the top right corner of your dashboard that says, "Search an Appointment". You'll be able to choose the specialty, location, and provider that best fit your needs. After making your selections, just pick a convenient date and time to complete your booking.



Pediatrician ~ 🛇 Any Location ~					Find a provider ~				Search	
							IQT	Last Seen		~
Nazym Bashkenova, MD Pediatrician Dr. Bashkenova is a compassionate pediatrician born in Kazakhstan, holds a medical degree	Winter Springs (FCP)	<	Winter Springs (F 501 W STATE ROAD WINTER SPRINGS, F	CP) © 188.14 9 434, FL, 32708	Deltona - Co 596 COURTL DELTONA, FL	AND BLVD, , 32738	201.58			>
from Turgut Ozal University in Ankara, Turkey, and has conducted stem cell research at Image: Natasha Tzagoloff, MD Pediatrician	Show Availabilities		Contraction (Contraction) (Con	nent reason*		1. We intend	l check/Routi led for addres	ne Wellness Exam - sing illness or injury	not ~ /	
	Show Availabilities		24 Apr, 2025	Go				\$	*	۵
Nicole Green, APRN Pediatrician	North Florida Pediatrics		Thu Apr 24	Fri Apr 25 07:50 AM	Sat Apr 26	Sun Apr 27	Mon Apr 28	Tue Apr 29 07:50 AM	Wed Apr 30 07:50 AM	
Nicholas Lukert, MD Pediatrician	Heartland - Sebring			08:20 AM				08:20 AM more	08:20 AM more	
	Show Availabilities									

To Send Messages

• On the left-hand side of your dashboard, you'll find the taskbar. Click on the "Messages" tab to easily send a message to your clinician, request immunization forms, or ask for medication refills.

My Account	Manage your child's health info	rmation online on your time! V
	Inbox	-
Messages	Refill Requests	
Ð	General Inquiry	View All
Medical Records	School Form/Vaccin	S
t	Appointment with Clinician Model Fri, Apr 11, 9:30 AM EST	
Appointments	Appointment with Clinician Model Fri, Apr 11, 9:30 AM EST	

Compose Message

What type of message do you want to compose?



To View Immunization History

 On that same taskbar, you'll find the "Medical Records" tab. This section gives you access to important information such as lab results, referrals, visit summaries, and your child's immunization history. To view the full list of vaccines, simply click on the "Immunization History" option. If you need a printed copy, just click the print button located at the top right corner of the screen.



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) (j) Dashboard	IOITASINUMMI 🖷	N HISTOR	(
My Account									₩ <u>Print</u>
Messages									
Medical Records									
Appointments	Test, Patient 02, F, 0 Address	6/08/2010				900 S PINE ISLANE	Pediatric A DRD STE 800, PL	Associates - (ANTATION, FL-4	Corporate 33324-3923, 38-313-9010
Questionnaires	A durinin 6 and 1 unuur in 6 in					P	atient Vaccine	Administratio	on Record
Trackers	No of Immunizations: 3	ns.							
\Diamond	Vaccine	Date Given	Dose	Location	Lot No.	Manufacturer	Exp. Date	Given By	
Education	 Hep A - PEDS (Vaqta) 1 - 18 years 	10/01/2022	0.5 mL						
	2. Hep B - PEDS (Engerix) Birth - 19 years	10/09/2023	0.5 mL						
	3. Hib (PedvaxHIB) 2 months -	12/21/2023	0.5 mL						

For further assistance please contact our Portal Support Team:

FL Portal.east@pediatricassociates.com